MULE

Returns form

Let's get you sorted and back to enjoying the ride.

RETURN TO

MULE Cycles, Salop Road, Oswestry, Shropshire, SY11 2NR

mule.cycles@gmail.com | 01691 590361 | www.mulecycles.co.uk

YOUR DETAILS

Full name

Order number / proof of purchase reference

Email

Phone

Address and postcode

Date received / collected

Date of return request

Item(s) returning - include size / colour / quantity where relevant

Reason / fault details (optional for a change-of-mind cancellation)

Preferred outcome - refund, exchange, repair or other (please specify)

BEFORE YOU RETURN

Include this form with your item, or email it to us. Keep a copy for your records.

Please contact us to discuss transport arrangements for bikes or batteries.

Pack items securely and keep proof of posting when sending a return.

Do not include card or bank details. Need a hand? Give the MULE team a call.

This form helps us process your return; using it is optional.

It does not replace your statutory rights or change the terms of your purchase.